PUBLIC SECTOR INNOVATION SHOW

ACHIEVING INNOVATION, TRANSFORMATION AND SUSTAINABILITY

26 MARCH 2019
NATIONAL CONVENTION CENTRE, CANBERRA
Our supporters

Our events are proudly supported by governing bodies.

Public Sector Network are pleased to announce the support of key agencies and departments, who will be showcasing their innovation agendas within the “GovHub” on the exhibition floor.
Welcome

The 2018-19 Federal budget called for the Australian government to continue to respond to the challenges of a rapidly changing global environment and the continued need for fiscal discipline.

Key focus areas are transforming the delivery of government services to individuals, families and businesses, and improving how the public sector operates.

In its 4th year, the Public Sector Innovation Show in Canberra will bring together federal, state and local government agencies and statutory bodies to discuss the critical challenges of achieving a more innovative, transformative and sustainable public sector in Australia.

Bringing together over 800 attendees, the event will deliver Australia’s key large-scale whole of public sector improvement focused gathering. Core themes to be explored in the show are the transformation of government service delivery for the better through improving the management of people, enhancing processes, and employing new innovative tools and technologies.

Join us in Canberra next March and take part in the biggest annual gathering of public sector leaders in Australia. Stay up to speed with the latest innovations in digital transformation, the future of work, process improvement, and the latest tools and technologies. Take away tangible and practical improvement strategies on how to meet the increasing demand for services and the changing needs and expectations of the population, while maintaining strong fiscal discipline.

Charlie Hamer
Co-founder & Director
Public Sector Network
**Topic focus areas**

A structured breakdown of topics designed around you and your workplace industry.

**People**

The 2018 - 19 budget outlines a strong focus on resourcing, productivity, workforce and culture to ensure the success of new citizen and business focused initiatives. To assist the APS in achieving this, the Public Sector Innovation Show program 2019 includes a specialist focus stream on skills development to support greater capability as the demand for government services continues to grow. Topics include attracting, developing, retaining and engaging a diverse range of talent, the future of work, effective multigenerational workforce management, employee engagement, leadership and remote working arrangements.

**Processes**

Doing more with less is an ongoing goal for the APS. A key strategy to achieve this is back-office-transformation and transforming existing processes to deliver better and more efficient services. This specialist stream will focus on enhancing lean and agile process transformation, automating processes and simplifying digital access to a broader range of services, to enable scale, better responsiveness and multi-channel service delivery.

**Tools**

Creating and utilising a digital strategy tool kit is crucial for successful digital transformation in the APS. Topics to be explored will include how to utilise data analytics to better understand your processes and customers, visualising and automating data insights, enhancing quality, innovation, reduction of red tape and agility in service delivery and how to eliminate non-value-add work to focus on innovation and better service outcomes.

**Technology**

Technology plays a critical role in transforming government. Topics to be discussed in this specialist stream will include incorporating leading edge technology. AI, chatbots, automation and robotics, rapid machine learning, and how to utilise IoT, cloud and other emerging technologies to achieve a more efficient public sector. As well as how to best balance cyber risk and resilience while maintaining organisational effectiveness and complying to privacy laws and where to from here?
Benefits from attending

Reap the rewards as you become a part of the largest community of public sector decision makers in ANZ

**LEARN**
about the latest developments in government transformation from our high-level presenter line-up.

**NETWORK**
and benchmark with a broad range of over 800 public sector leaders from across Australia and abroad - in the biggest transformation and innovation focussed gathering of public administrators in the southern hemisphere.

**STAY ABREAST**
of policy changes impacting public sector governance at a federal and state level.

**DISCOVER**
the latest leading-edge technology innovations through case studies, life demonstrations and on the exhibition floor.

**EXPLORE**
the future of the Australian Public Sector.

**UNCOVER**
tangible and practical tools and strategies to improve the performance of your government department on the ground.

**PARTICIPATE**
in interactive thought leadership discussion rounds with your peers.

**LEARN**
about the latest developments in government transformation from our high-level presenter line-up.

**NETWORK**
and benchmark with a broad range of over 800 public sector leaders from across Australia and abroad - in the biggest transformation and innovation focussed gathering of public administrators in the southern hemisphere.

**STAY ABREAST**
of policy changes impacting public sector governance at a federal and state level.

**DISCOVER**
the latest leading-edge technology innovations through case studies, life demonstrations and on the exhibition floor.

**EXPLORE**
the future of the Australian Public Sector.

**UNCOVER**
tangible and practical tools and strategies to improve the performance of your government department on the ground.

**PARTICIPATE**
in interactive thought leadership discussion rounds with your peers.
Attendee demographics

Public Sector Network events bring together professionals from across all corners of the public sector industry.
Who will you meet?

Connect and share innovative ideas with over 800 public sector leaders from a broad spectrum of sectors, including:

- Administrative Services and Contestability
- Customer Experience and Citizen Centric Service Design
- Technology & Cyber Security
- Finance and Procurement
- Business Transformation, Innovation and Process Improvement
- Shared Services, Corporate Services and Business Services
- Operations and Strategy
- Digital Transformation
- Human Resources and Workforce Planning and Management
- Information and Data Management and Analytics
Listen to in-depth talks lead by industry-leading experts as they share insight and refresh your knowledge.
Agenda

Morning Plenary

8:00am  REGISTRATION AND BREAKFAST

8:55am  WELCOME FROM PUBLIC SECTOR NETWORK

9:00am  OPENING REMARKS FROM THE CHAIR
   Achieving a more agile and innovative public sector
   Reforming a fit-for-purpose public sector
   Working towards creating a smaller, smarter and more productive, sustainable public sector
   The role of innovation and technology
   Liz Watts, Senior Director, The Hackett Group

9:15am  OPENING KEYNOTE
   The Future of the Public Sector: Expectations, Challenges and Possibilities
   Prof Peter Shergold AC, Chancellor, Western Sydney University

9:30am  KEYNOTE ADDRESS
   Driving innovation to achieve a fit for purpose public sector
   Fostering a whole of public sector culture of innovation and continuous improvement
   Overcoming barriers to the innovation process with collaboration
   Creating a digitally skilled and empowered public sector workforce
   Elizabeth Kelly PSM, Deputy Secretary, Innovation, Department of Industry, Innovation and Science

9:50am  INTERNATIONAL KEYNOTE ADDRESS
   Innovation in servicing citizens and businesses
   Driving improved efficiency and productivity in the public sector
   Utilising innovative technology to minimise transaction costs, streamline processes and improve government services
   Creating a converged digital experience platform that supports “any device, any location, any time”
   Driving value through taking a more customer focused and commercial approach
   Malcolm Harrison, Group CEO, CIPS (UK)

10:10am  PARTNER SESSION
   The key to digital transformation in the public sector
   Empowering agencies to modernise legacy IT systems, better protect data from cyber-attacks and reduce long-term spending

10:30am  MORNING TEA AND NETWORKING BREAK
<table>
<thead>
<tr>
<th>Time</th>
<th>Open Session</th>
<th>Process Stream</th>
<th>Technology Stream</th>
<th>Tools Stream</th>
</tr>
</thead>
<tbody>
<tr>
<td>11:15am</td>
<td><strong>OPENING REMARKS FROM THE CHAIR</strong></td>
<td>Creating a modern workforce to have a fit for purpose public sector in a rapidly changing world</td>
<td><strong>OPENING REMARKS FROM THE CHAIR</strong></td>
<td>Incorporating leading edge technology to achieve a more efficient public sector</td>
</tr>
<tr>
<td></td>
<td>Chair: Paul Hawkins, Chief Commbobulator. Crazy Might Work</td>
<td>Ensuring that public sector processes support integration, efficiency and have a focus on citizen services</td>
<td>Chair: Deloitte</td>
<td></td>
</tr>
<tr>
<td>11:30am</td>
<td><strong>GOVERNMENT KEYNOTE</strong></td>
<td>Focussing on a smarter, more productive government workforce.</td>
<td><strong>GOVERNMENT KEYNOTE</strong></td>
<td><strong>INTERNATIONAL KEYNOTE</strong></td>
</tr>
<tr>
<td></td>
<td>Presenting: SEEK</td>
<td>• Investing in skills development to support greater capability as the demand for government services continues to grow.</td>
<td>Presenting: Deloitte</td>
<td>Transforming governments to achieve operational efficiency and service delivery quality</td>
</tr>
<tr>
<td></td>
<td>Tiffany Blight, Assistant Secretary Workforce and HR Strategy, Department of Agriculture and Water Resources</td>
<td>• Fostering inclusion to build a culture and reputation that attracts, develops, retains and engages a diverse range of talent.</td>
<td>Dr M. Jae Moon, Professor, Department of Public Administration, Director, Institute for Future Government (KOR)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Tailoring new approaches to mobilising multi-skilled teams.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11:50am</td>
<td><strong>PARTNER SESSION</strong></td>
<td>Mastering leadership and change management</td>
<td><strong>PARTNER SESSION</strong></td>
<td>The changing landscape of cyber security with user behaviour analytics</td>
</tr>
<tr>
<td></td>
<td>Presented by: SEEK</td>
<td>The foundational practices that drive DevOps success and how to implement them</td>
<td>Presented by: Dayle Wilson, Head of Product and Operations, Macquarie Government</td>
<td></td>
</tr>
<tr>
<td>12:00am</td>
<td><strong>GOVERNMENT KEYNOTE</strong></td>
<td>Driving transformational change through Culture</td>
<td><strong>GOVERNMENT KEYNOTE</strong></td>
<td><strong>GOVERNMENT KEYNOTE</strong></td>
</tr>
<tr>
<td></td>
<td>Presented by: Nigel Wersten, Vice President of Ecosystem Engineering, Puppet</td>
<td>• Workforce and culture — driving modern workforce practices through strengthening talent management, data analytical capability and digital skills in the public sector.</td>
<td>Co-Designing New Government Policy</td>
<td>Accelerating digital transformation through technology</td>
</tr>
<tr>
<td></td>
<td>Antony Stinzian, Chief Information Officer, Information Services Division, Department of Parliamentary Services</td>
<td>• Rethinking existing job roles, accountabilities and models as digitalisation takes place.</td>
<td>Tanja Cvijanovic, First Assistant Secretary, Policy Innovation and Projects Division, Department of the Prime Minister and Cabinet</td>
<td>• Utilising IoT, cloud and other emerging technologies</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Using existing human capital data to execute best practice business decisions.</td>
<td>Mohan Aiyaswami, Chief Technology Officer, Department of Defence</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Lessons learned from rapid machine learning project development</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Improving real-time monitoring of your ICT operations</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Protecting government against cyber-attacks and responding to a rapidly evolving threat landscape</td>
</tr>
<tr>
<td>12:10am</td>
<td><strong>GOVERNMENT KEYNOTE</strong></td>
<td>Meeting service delivery expectations</td>
<td><strong>GOVERNMENT KEYNOTE</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Presented by: Australian Electoral Commission</td>
<td>• Citizen and business engagement — driving more effective engagement between public sector officials, citizens, businesses and innovators when designing and delivering policies, programs and services.</td>
<td>Co-Designing New Government Policy</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Embedding agile delivery to transform the way your organisation delivers services.</td>
<td>Co-Designing New Government Policy</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Implementing the right service improvement methods to enable scale &amp; responsive, multi-channel service delivery.</td>
<td>Co-Designing New Government Policy</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Specialist Streams

### PEOPLE STREAM

**PANEL DISCUSSION**

Delivering an effective multigenerational public sector workforce
- Attracting and retaining young people and engaging with the innovation and new ideas they bring
- Ensuring workforce age diversity to deliver supportive workplaces and a multisided staff portfolio
- Providing management and leadership that overcomes cultural barriers and collaborates across boundaries
- Enhancing mobility arrangements between agencies, other jurisdictions, and the private and not-for-profit sector to improve workforce capability, capacity and diversity

Panellists:
- Elizabeth Langdon, Deputy Commissioner, Victorian Public Service Commission
- Daniel Sloper, Chief People Officer, Department of Foreign Affairs and Trade
- Belinda Casson, Branch Manager - People, Culture and Capability, Department of Education and Training
- Robert Hanlon, Chief Finance Officer, Department of Environment and Energy
- Tiffany Blight, Assistant Secretary Workforce and HR Strategy, Department of Agriculture and Water Resources

### PROCESS STREAM

**PANEL DISCUSSION**

Streamlining public sector processes to better facilitate collaboration, innovation and coordination in corporate services and service delivery
- Enhancing the use of leading edge data and digital and methodological tools to inform better policy and program outcomes
- Automating manual business processes to increase accuracy and speed of financial and personnel data processing
- Creating opportunities to learn new skills, increase capabilities and refocusing energy on higher priorities
- Thinking creatively about how to deliver better quality services at lower cost

Panellists:
- Michelle Crosbie, General Manager, Renewable Energy Target Branch, Clean Energy Regulator
- Leigh Pickering, Chief Corporate Officer, National Heavy Vehicle Regulator
- Bernadette O’Neill, General Manager, Fair Work Commission
- Alvaro Maz, Co-Founder and Managing Director, Code for Australia
- Judi Zielke, Chief Operating Officer, CSIRO

### TOOLS STREAM

**PANEL DISCUSSION**

Enhancing quality, innovation, reduction of red tape and agility in service delivery
- Maintaining compliance across all your information assets by delivering strong governance across your organisation
- Providing a feedback loop for staff and citizens to help optimise processes further
- Optimising business processes to eliminate non-value-add work to focus on innovation and better service outcomes
- Empowering staff to be more efficient with secure, instant access to information, wherever and whenever it's required

Panellists:
- Dr Charles Day, Chief Executive Officer, Office of Innovation and Science Australia
- Joanne Gray, Director ICT Architecture, UX Design & Online Services, Department of Social Services
- Simon Kovacs, Division Manager – Information Strategy Unit, Treasury
- Lisa Wright, Deputy Chief Innovation Officer, innovationXchange
- Sue Bird, Chief Operating Officer, Australian Federal Police

### TECHNOLOGY STREAM

**PANEL DISCUSSION**

Revolutionising technology use in the public sector whilst protecting from cyber threats
- Automating services through use of AI, machine learning, chatbots and more
- How to best utilise IoT, cloud and other emerging technologies
- How to best balance cyber risk and resilience while maintaining organisational effectiveness and complying to privacy laws
- What will be the next big thing?

Panellists:
- Yaso Arumugam, Chief Information Officer, National Archives Australia
- Bas Wilson, Chief Technology Officer, Department of the Prime Minister and Cabinet
- Robert Bollard, Chief Information Officer and General Manager Innovation and Technology Group, IP Australia
- Garrett McDonald, General Manager, Canberra Delivery Centre, Department of Human Services
- Mark Sawade, Group Manager, Funding and Data Collection, Australian Government Department of Education and Training
## Agenda: Interactive Roundtable Sessions

Interactive roundtable sessions are group discussions around critical issues and strategies that project leaders currently face at their organisations.

Delegates will have the opportunity to attend one roundtable session listed below. Roundtables are designed to be highly interactive and will include lessons learned, best practice tips, practical advice and potential obstacles.

*Topics are subject to change*

<table>
<thead>
<tr>
<th>2:30pm</th>
<th><strong>ROUNDTABLE SESSIONS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Topic Coming Soon!</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Macquarie Government</td>
</tr>
<tr>
<td>2.</td>
<td>Accelerate Government digitisation through automated process discovery</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Geoffrey Leong, Partner, Infosys Consulting Australia</td>
</tr>
<tr>
<td>3.</td>
<td>Digital Service Delivery and Engagement</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Peter Monk, Country General Manager Australia and New Zealand, Concentrix</td>
</tr>
<tr>
<td>4.</td>
<td>Topic Coming Soon!</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Seek</td>
</tr>
<tr>
<td>5.</td>
<td>Topic Coming Soon!</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Infor</td>
</tr>
<tr>
<td>6.</td>
<td>Topic Coming Soon!</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Ascender</td>
</tr>
<tr>
<td>7.</td>
<td>Scaling your pockets of DevOps Success</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Nigel Kersten, Vice President of Ecosystem Engineering, Puppet</td>
</tr>
<tr>
<td>8.</td>
<td>Robotics, automation and AI and their capacity to transform government</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Matthew Watkins, Executive Director Digital &amp; Technology, Synergy Group</td>
</tr>
<tr>
<td>9.</td>
<td>Topic Coming Soon!</td>
</tr>
<tr>
<td></td>
<td>Facilitated By: Microsoft</td>
</tr>
<tr>
<td>10.</td>
<td>Digital service delivery and engagement</td>
</tr>
<tr>
<td>11.</td>
<td>Making better use of shared and common service platforms</td>
</tr>
<tr>
<td>12.</td>
<td>Streamlining and improving access to government services</td>
</tr>
<tr>
<td>13.</td>
<td>Taking a strong focus on citizen outcomes in policy and service design whilst maintaining optimal cost efficiency</td>
</tr>
<tr>
<td>14.</td>
<td>Agile and rapid approaches to new service design and development</td>
</tr>
<tr>
<td>15.</td>
<td>Innovation tools and methodologies</td>
</tr>
<tr>
<td></td>
<td>Facilitator: Berin Denham, Innovation Lead, Department of Education and Training</td>
</tr>
<tr>
<td>16.</td>
<td>Transforming the end to end customer experience journey</td>
</tr>
<tr>
<td>17.</td>
<td>Latest analytics developments driving financial and procurement decision making</td>
</tr>
<tr>
<td>18.</td>
<td>Critical citizen data privacy considerations in an increasingly digital government</td>
</tr>
<tr>
<td>19.</td>
<td>Assessing SaaS options and discussing pros and cons</td>
</tr>
<tr>
<td>20.</td>
<td>Managing cloud in the public sector</td>
</tr>
<tr>
<td>21.</td>
<td>Discussing cyber security in today’s digital world</td>
</tr>
<tr>
<td>22.</td>
<td>Robotics, automation and AI and their capacity to transform government</td>
</tr>
<tr>
<td>23.</td>
<td>Creating a successful back-office transformation strategy</td>
</tr>
<tr>
<td>24.</td>
<td>Exploring practical examples of implementation of machine learning and artificial intelligence in digital government</td>
</tr>
<tr>
<td>Time</td>
<td>Session</td>
</tr>
<tr>
<td>-------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>3:25pm</td>
<td>INTERNATIONAL KEYNOTE ADDRESS</td>
</tr>
<tr>
<td></td>
<td>Bringing Government into the 21st Century</td>
</tr>
<tr>
<td></td>
<td>• Going digital by default and delivering e-Services that have intuitive user experiences</td>
</tr>
<tr>
<td></td>
<td>• Leveraging data to better understand the needs of citizens and organisations</td>
</tr>
<tr>
<td></td>
<td>• Understanding the future of automation in the public sector and utilising machine learning to routinise procedures and streamline services</td>
</tr>
<tr>
<td></td>
<td>• Ensuring the public sector workforce has the capability to meet the needs of digital government</td>
</tr>
<tr>
<td></td>
<td>Jose Clastornik, Executive Director of AGESIC, the National Agency for e-Government and Information Society (CIO), Government of Uruguay (UR)</td>
</tr>
<tr>
<td>3:45pm</td>
<td>PARTNER SESSION</td>
</tr>
<tr>
<td></td>
<td>Managing, leading and delivering core public services with the latest technology</td>
</tr>
<tr>
<td>4:05pm</td>
<td>PANEL DISCUSSION</td>
</tr>
<tr>
<td></td>
<td>Achieving innovation, transformation and sustainability</td>
</tr>
<tr>
<td></td>
<td>• Coordinating public sector transformation initiatives to promote inter-agency collaboration, learning and innovation</td>
</tr>
<tr>
<td></td>
<td>• Overcoming impediments to collaborative approaches to government transformation and breaking down silos</td>
</tr>
<tr>
<td></td>
<td>• The need for a cultural shift towards more empowerment, growing the digital economy, more agile procurement and a new look at recruitment</td>
</tr>
<tr>
<td></td>
<td>• How to increase the knowledge and skills needed to develop citizen-centred public services</td>
</tr>
<tr>
<td></td>
<td>• The future of the Australian Public Sector</td>
</tr>
<tr>
<td></td>
<td>Panellists:</td>
</tr>
<tr>
<td></td>
<td>Antonette Dailey, Executive Director, Australian Space Agency</td>
</tr>
<tr>
<td></td>
<td>Melinda Smith, Chief Service Delivery Officer, Australian Taxation Office</td>
</tr>
<tr>
<td></td>
<td>Matt Yannopoulos, Deputy Secretary, Corporate Operations, Department of Health</td>
</tr>
<tr>
<td></td>
<td>Stephanie Foster PSM, Deputy Secretary - Governance, Department of the Prime Minister and Cabinet</td>
</tr>
<tr>
<td></td>
<td>Radi Kovacevic, Assistant Secretary, Major Capability Division, Strategy Architecture and Innovation Branch, Department of Home Affairs</td>
</tr>
<tr>
<td></td>
<td>Pip Spence, Deputy Secretary, Transport, Department of Infrastructure, Regional Development and Cities</td>
</tr>
<tr>
<td>4:45pm</td>
<td>NETWORKING DRINKS WITH SPECIAL GUEST SPEAKER</td>
</tr>
<tr>
<td></td>
<td>CLOSE</td>
</tr>
</tbody>
</table>
Agenda - Expert Insight Theatre

Nested amongst our free to attend public sector transformation-focused trade exhibition, the Public Sector Show’s Expert Insights Theatre will offer practical demonstrations, drop in advisory sessions, and high level seminars centered on innovation, cyber security, and technology.

**MORNING**

**EXPERT INSIGHTS THEATRE 1**

**INNOVATION THEATRE**
This insight theatre will look at how to think differently about delivering services, with various different innovation methodologies, mindsets, capabilities and processes.

10:40 - 10:50am
GovTEAMS, the new digital collaboration platform for government.
Marcel Gabriel, GovTEAMS Lead, Department of Finance
Details coming soon!

10:55 - 11:05am
Topic Coming Soon!
Pursuit Technology

**EXPERT INSIGHTS THEATRE 2**

**CYBER SECURITY & TECHNOLOGY THEATRE**
This insight theatre will explore cyber security and technology in the Public Sector. As cyber permeates every part of our government service delivery, it is critical that this is covered in depth and is applicable to all. Technology also plays a major role in how we deliver services, and the sessions will address current challenges and opportunities.

13:25 - 13:35
Mapping medical supplies and services across the Pacific: A case study of government – social enterprise partnership.
Finn Batts, Program Manager, InnovationXchange, Department of Foreign Affairs and Trade
Details coming soon!

13:40 - 13:50
Topic Coming Soon!
Department of Human Services
Details coming soon!

13:55 - 14:05
BizLab Academy: Human-Centred Design in the APS.
Department of Industry, Innovation and Science
Details coming soon!

**AFTERNOON**

**EXPERT INSIGHTS THEATRE 1**

**INNOVATION THEATRE**
This insight theatre will centre on critical human resources challenges facing government and best practice approaches to tackling them. It will also highlight leading edge developments in government process reform.

10:40 - 10:50am
GovTEAMS, the new digital collaboration platform for government.
Marcel Gabriel, GovTEAMS Lead, Department of Finance
Details coming soon!

10:55 - 11:05am
Topic Coming Soon!
Pursuit Technology

**EXPERT INSIGHTS THEATRE 2**

**CYBER SECURITY & TECHNOLOGY THEATRE**
This insight theatre will explore cyber security and technology in the Public Sector. As cyber permeates every part of our government service delivery, it is critical that this is covered in depth and is applicable to all. Technology also plays a major role in how we deliver services, and the sessions will address current challenges and opportunities.

13:25 - 13:35
Mapping medical supplies and services across the Pacific: A case study of government – social enterprise partnership.
Finn Batts, Program Manager, InnovationXchange, Department of Foreign Affairs and Trade
Details coming soon!

13:40 - 13:50
Topic Coming Soon!
Department of Human Services
Details coming soon!

13:55 - 14:05
BizLab Academy: Human-Centred Design in the APS.
Department of Industry, Innovation and Science
Details coming soon!