



# FINANCIAL EFFICIENCY ROADSHOW 2019

The Future of the Finance Function in the Australian Public Sector



**Brisbane** 12<sup>th</sup> Feb • **Canberra** 13<sup>th</sup> Feb • **Sydney** 14<sup>th</sup> Feb • **Melbourne** 15<sup>th</sup> Feb • **Wellington** 18<sup>th</sup> Feb

## WHAT TO EXPECT

Governments face many complex issues: we are constantly challenged to solve society's greatest challenges, serve citizens better, and support the more productive use of public resources. The digital age brings new opportunities to innovate for optimised outcomes.

Finance is in the prime position to navigate change and orchestrate innovation: much of the required data and analytical capability sits in our function and we often have a bird's eye view of the organisation's performance. The challenge, now, is to demonstrate the critical role Finance plays in the digital age to secure our seat at the decision-making table.

The Public Sector Financial Efficiency Conference focuses on how finance leaders in government are transforming the function to sharpen insight and secure its business partner status to drive their organisations towards its long-term goals.

## WHO WILL ATTEND?

### Chief/Director/Head of:

- ▶ Finance
- ▶ Finance Control
- ▶ Finance Transformation
- ▶ Finance Shared Services
- ▶ Finance Operations
- ▶ Process Excellence
- ▶ Financial Analytics
- ▶ Business Intelligence
- ▶ Business Partnering

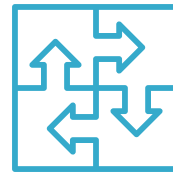
## WHY ATTEND? Network and benchmark with your peers from across the region and country as you learn about:



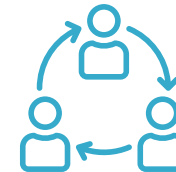
The changing role of finance and what is being done now to navigate towards goals



Transforming the organisational culture to support the new finance function's goals



Become the nerve centre for managing our organisation's response to change



Analysing strategies that power accelerated improvement, agility & better decisions



Creating practices that promote and demonstrate high standards of probity



CONFIRMED BRISBANE

CONFIRMED WELLINGTON



**Travis Hodgson**  
General Manager | Strategic Programs & Workplan Development  
Australian Digital Health Agency



**Mark Davey**  
Acting CFO  
Children's Health Queensland Hospital & Health Service



**Frances Cawthra**  
CFO  
Australian Taxation Office



**Amelia Evans**  
CFO  
Queensland Airports Limited



**Tony Kulpa**  
CIO  
Queensland Treasury



**Matthew Needham**  
CFO  
Housing NZ



**Christine Newson**  
People Services Manager  
NZ Post



**Suzy Morrissey**  
Principal Adviser | Office of the Chief Economist  
The Treasury, New Zealand Government

CONFIRMED MELBOURNE



**Fred Cilia**  
CFO  
Public Transport Victoria



**Frances Cawthra**  
CFO  
Australian Taxation Office



**Xavier Hinckson**  
Executive Director, Finance  
Corporate Services  
Department of Environment, Land, Water and Planning



**Neil Sigamoney**  
Director,  
Procurement  
Monash Health



**Lynton Norris**  
Former CEO  
National Health Funding Body & Former Deputy Director General  
ACT Health



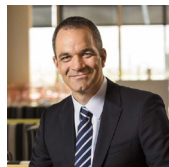
**Nikki McAllen**  
Partner  
Financial Management  
KPMG



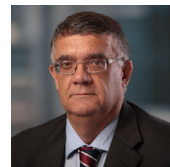
**Manny Bikakis**  
Acting Group Head, Operations  
Development  
Victoria

CONFIRMED SYDNEY

CONFIRMED CANBERRA



**Dan Hunter**  
Deputy Secretary  
Financial Services & Asset Management & CFO  
NSW Health



**Victor Walter**  
Deputy CEO  
Corporate Services & CFO  
National Disability Insurance Agency



**Libby Stratford**  
CFO  
Department of Justice



**Sean Voegt**  
Assistant Commissioner  
ATO Finance  
Australian Taxation Office



**Christopher Brennan**  
CFO  
Service NSW



**Stephanie Cargill**  
CFO  
Department of Home Affairs



**Dr John Moss**  
Deputy CEO  
Corporate  
AUSTRAC

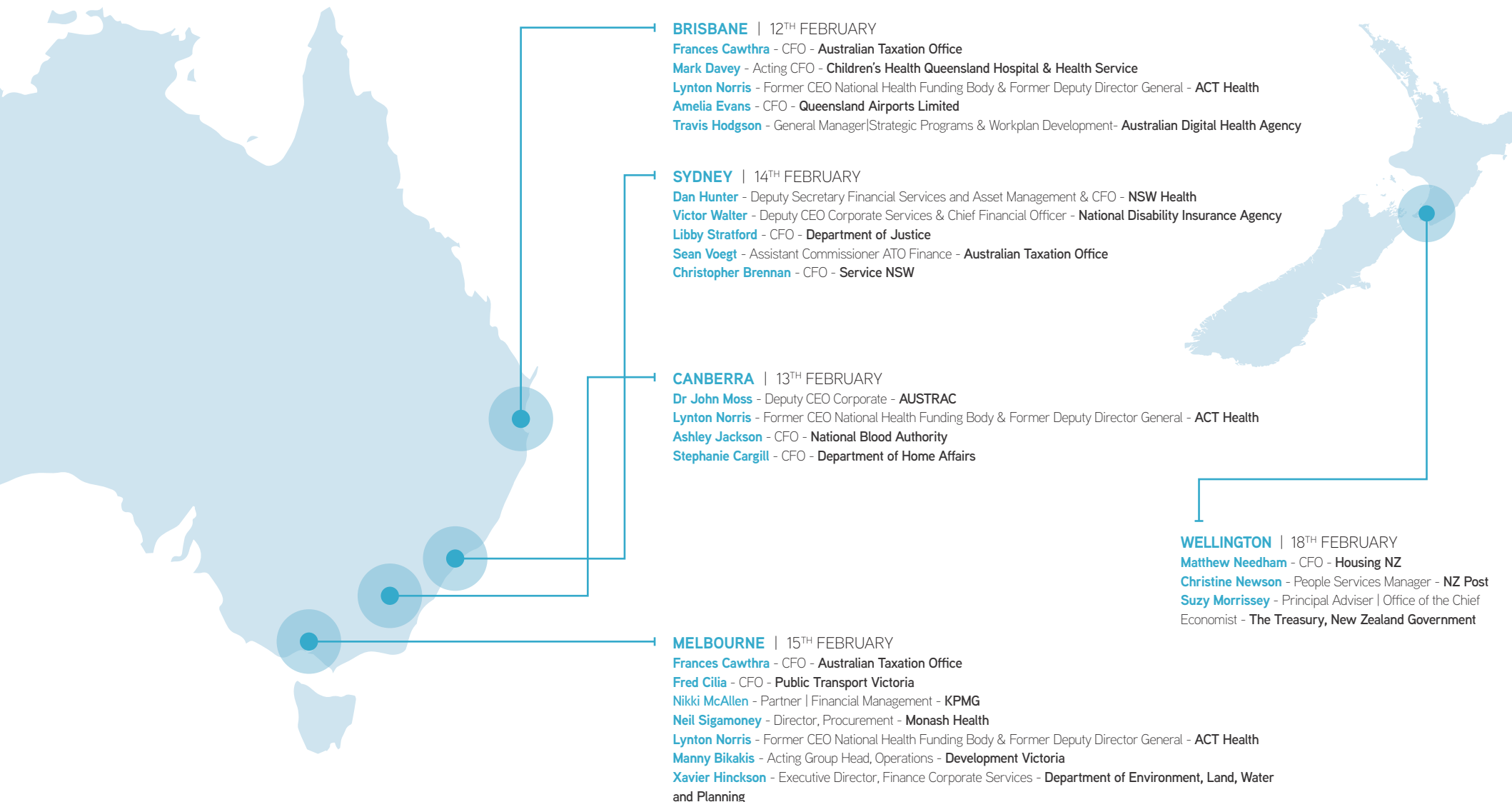


**Lynton Norris**  
Former CEO  
National Health Funding Body & Former Deputy Director General  
ACT Health



**Ashley Jackson**  
CFO  
National Blood Authority

# 03 / LOCATIONS





8:15am	Registration Opens
8:45am	<b>Chair's Welcome</b> KPMG
9:00am	<p><b>Finance and Procurement Leadership: Partnering with the Business to Achieve Financial Sustainability</b></p> <ul style="list-style-type: none"> <li>• Current state of play vs where we want to be</li> <li>• The changing role of finance and procurement: what we need to do differently to remain relevant at the decision-making table</li> <li>• Seizing the opportunity to disrupt ourselves to become the true performance engine of the organisation</li> <li>• Summary of results achieved</li> </ul> <p><b>Speaker–</b> <b>Mark Davey:</b> Acting CFO - Children's Health Queensland Hospital and Health Service</p>
9:20am	<b>Breaking down Finance Transformation into Manageable Steps for Success</b> Sponsor
9:40am	<p><b>Transforming the ATO's Culture: Changing Attitudes &amp; Behaviours to Support the New Finance Function</b></p> <ul style="list-style-type: none"> <li>• Powering effective partnerships with stakeholders</li> <li>• Creating a principled, resilient, sustainable Finance function</li> <li>• Building capacity and capability in Finance to deliver greater transformation goals</li> <li>• Breaking down transformation goals into bite-sized initiatives</li> </ul> <p><b>Speaker–</b> <b>Frances Cawthra:</b> CFO - Australian Taxation Office</p>



10:00am	<p><b>Transforming Queensland Airports Through Data Strategy and Cultural Change to Support Decision-Making Competence</b></p> <p>In 2017, Queensland Airports began their transformation which involved the radical restructuring of its business structure and culture. As the head of that initiative, Amelia is responsible for supporting the development and delivery of the group's strategy, in addition to leading the core functions of Finance, People and Culture, and Technology and Innovation.</p> <ul style="list-style-type: none"> <li>• Disrupting ourselves to become the true performance engine of the organisation</li> <li>• Restructuring the business for connectivity and a holistic view of business performance</li> <li>• Key initiatives we invested in to drive business partnering capability</li> <li>• Methods to support generation of consistent, accurate data from multiple systems to support planning, reporting and analysis activities</li> <li>• Summary of results: faster, more insightful analysis and decision-support to help achieve strategic goals</li> </ul> <p><b>Speaker–</b> <b>Amelia Evans:</b> CFO - Queensland Airports</p>
10:20am	Morning Tea and Networking
10:40am	<p><b>Think Tanks:</b></p> <ul style="list-style-type: none"> <li>• Strengthening Procurement's relationship with Finance</li> <li>• Change management: Setting the new norms</li> <li>• Managing changes brought on by greater supplier diversity</li> </ul>
11:40am	<p><b>Panel Discussion</b></p> <p><b>PANEL Finance Innovation Cultivation: Technology &amp; Transition in Finance</b></p> <ul style="list-style-type: none"> <li>• Which impacts of the digital economy present the biggest challenge to our organisation?</li> <li>• How can my finance team become the nerve centre for managing our organisation's response to change?</li> <li>• What are we doing now to fast-track the future of financial leadership?</li> </ul> <p><b>Panellists –</b> <b>Frances Cawthra:</b> CFO - Australian Taxation Office <b>Amelia Evans:</b> CFO - Queensland Airports <b>Mark Davey:</b> Acting CFO - Children's Health Queensland Hospital and Health Service <b>Travis Hodgson</b> - General Manager Strategic Programs &amp; Workplan Development- Australian Digital Health Agency</p>
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12:25pm	Conference Adjourns Lunch and Networking Begins



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9:00am	<p><b>Evolving Finance Leadership: Our Next Steps in the Digital Revolution</b></p> <p>It is increasingly common to find experienced operational staff rise to the Senior Executive ranks; joining the inner-circle on which the Chief Executive rely for advice. This session gives a candid view into Austrac's approach to senior staff who do not have a finance background.</p> <ul style="list-style-type: none"> <li>• Current state of play vs where we want to be</li> <li>• Specialist vs Generalist: Challenges facing a non-CFO based COO</li> <li>• Analysing and understanding the changing role of finance in the digital economy</li> <li>• Developing strategies to remain relevant at the decision-making table?</li> <li>• Seizing the opportunity to disrupt ourselves to become the true performance engine of the organisation</li> </ul> <p><b>Speaker–</b> <b>Dr John Moss:</b> Deputy CEO Corporate - AUSTRAC</p>
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10:00am	<p><b>Smarter, Bigger, Better Data: Powering Accelerated Improvement, Agility &amp; Better Decisions</b></p> <ul style="list-style-type: none"> <li>• Building a more connected organisation for a holistic view of business performance</li> <li>• Driving business partnering capability</li> <li>• Generating consistent, accurate data from multiple systems to support planning, reporting and analysis activities</li> <li>• Enabling faster, more insightful analysis and decision-support to help achieve strategic goals</li> </ul> <p><b>Speaker–</b> <b>Lynton Norris:</b> Former CEO National Health Funding Body &amp; Former Deputy Director General - ACT Health</p>
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10:00am	<p><b>Smarter, Bigger, Better Data: Powering Accelerated Improvement, Agility &amp; Better Decisions</b></p> <p>The NSW Department of Justice is responsible for the administration and development of a just and equitable legal system of courts, tribunals, laws and other mechanisms that further the principles of justice in the State. Libby will share how her finance transformation initiatives and policies consider non-financial data like prison bed occupancies, time taken before matters are heard in court etc to deliver better operational outcomes.</p> <ul style="list-style-type: none"> <li>• Building a more connected organisation for a holistic view of business performance</li> <li>• Driving business partnering capability</li> <li>• Generating consistent, accurate data from multiple systems to support planning, reporting and analysis activities</li> <li>• Enabling faster, more insightful analysis and decision-support to help achieve strategic goals</li> </ul> <p><b>Speaker–</b> <b>Libby Stratford:</b> CFO - Department of Justice</p>
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9:20am	<p><b>Breaking down Finance Transformation into Manageable Steps for Success</b></p> <p>Sponsor</p>
9:40am	<p><b>NZ Post Transformation: Moving from Payroll to People-Centric Approach</b></p> <p>In 2017, New Zealand Post processed and delivered 70 million parcels, up 8.5% on the year before, whilst letter volume declined by 11%. These massive changes are the catalysts for NZ Post's \$24 million network transformation program.</p> <ul style="list-style-type: none"> <li>Current state of play vs where we want to be</li> <li>Analysing and understanding the changing role of finance in the digital economy</li> <li>What do we need to do differently to remain relevant at the decision-making table?</li> <li>Seizing the opportunity to disrupt ourselves to become the true performance engine of the organisation</li> <li>Results achieved to date and areas for improvement</li> </ul> <p><b>Speaker–</b> <b>Christine Newson:</b> Manager People &amp; Culture - New Zealand Post</p>



10:00am	<p><b>Uniting New Zealand's Ministries with Better Data to Power Accelerated Improvement, Agility &amp; Better Decisions</b></p> <p>Since 2010, New Zealand has worked really hard to create cohesive collaborative efforts to draw a wellbeing link between departments, such as health, education and housing. Hear how Treasury has evolved its approach to data to create better insights and outcomes for its citizens.</p> <ul style="list-style-type: none"> <li>Examining policy impact in a greater context to help NZ reach the goals of the desired future state</li> <li>Thinking differently to foster innovation and transformative actions</li> <li>Building a more connected organisation and driving business partnering capability for a holistic view of performance</li> <li>Generating consistent, accurate data from multiple systems to support planning, reporting and analysis activities</li> <li>Enabling faster, more insightful analysis and decision-support to help achieve strategic goals</li> <li>Summary of results and what's next</li> </ul> <p><b>Speaker–</b> <b>Suzy Morrissey:</b> Principal Adviser Office of the Chief Economist - The Treasury New Zealand Government</p>
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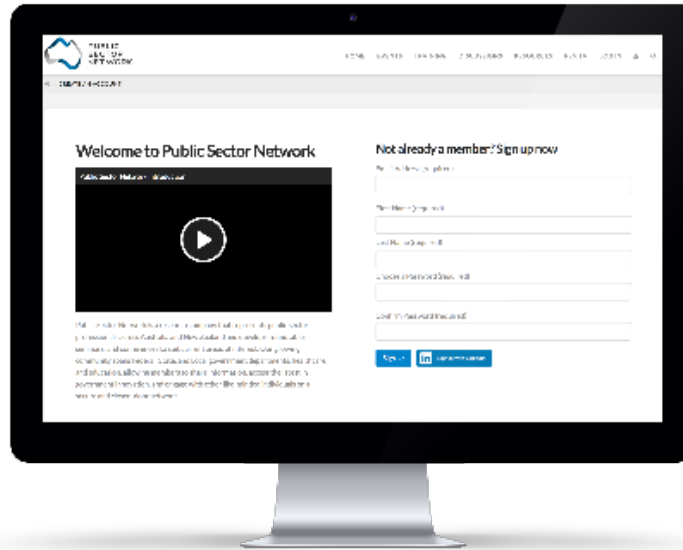
About us

PSN is a research company that represents public sector professionals across Australia and New Zealand and develops roundtables, seminars, and conferences to suit current areas of interest. Our growing online community spans across Federal, State, and Local government departments, healthcare, and education, allowing members to share information, access the latest in government news and innovation, and engage with other like-minded individuals on a secure and closed-door network.

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“ Great event from beginning (planning) to end. One of the best events we have sponsored in terms of conversations had at booth, opportunity to promote our brand. PSN did an amazing job of event management. Well done. ”

“ Excellent event, great conversations & a platform to interact with the right government contacts & partner community. ”

“ A very relaxed ambience... customers really letting down their guards not feeling as threatened by industry and vendors. ”

“ The roadshow was a great way to see what others are up to and provides invaluable networking opportunities to further our learning. ”

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