

BRISBANE AGENDA | THURSDAY 9 MAY



8:30am	Registration		
9:00am	Welcome and Opening Remarks - Public Sector Network and KPMG Toni Jones , Partner, KPMG Enterprise National Sector Lead, Local Government	10:50am	Government Keynote: Digital transformation - a two-speed approach <ul style="list-style-type: none"> Leveraging technology innovators to explore new technologies and ways of working Supporting technology laggards to become digital-by-default Tying it all together with a bi-modal IT Department Tim Evans , Chief Information Officer, Logan City Council
9:20am	Government Keynote: Achieving a digital, sustainable and interconnected council <ul style="list-style-type: none"> Undergoing back and front office transformation to create a truly interconnected council Changing the operating model to be based around digital transformation Identifying how to best achieve a whole business transformation Overcoming financial constraints by doing more with less Sharon Ibardolaza , Chief Executive Officer, Mount Isa City Council	11:10am	Gold Partner Session: Transforming Local Government Services with Integration Steven Muir-McCarey , Enterprise Account Executive, Dell Boomi
9:40am	Government Keynote: Transformation in Local Government: Impediments & Success Factors <ul style="list-style-type: none"> Case Study from Mackay Water & Waste Factors that enabled the project to deliver the results Impediments that were encountered and how they were overcome Stephen Fernando , Chief Financial Officer, Whitsunday Regional Council	11:30am	Interactive Think Tank Sessions The think tank sessions are a great opportunity for attendees to have a more in-depth discussion with their peers about a topic of their choice from the below three options. The sessions are facilitated by a PSN partner and will include a structured discussion to stimulate cross-fertilisation of ideas and to allow for participants to problem-solve approaches to shared challenges. Participating in the think tank sessions is a great way to understand what your peers are doing in similar situations, how they are tracking on their journey and what has worked and hasn't worked. <ul style="list-style-type: none"> Think Tank 1: Offering a better citizen service experience with a single view. How you can do more with less - Facilitated by Pablo Villegas, Account Manager – Public Sector, Pitney Bowes Think Tank 2: Transitioning to a digital culture and mindset to foster innovation and collaboration - Facilitated by Oracle Think Tank 3: Evolved operations for the 'new' digital local council - Facilitated by Michael Cornock, Director NSW/QLD, Automation Anywhere
10:00am	Gold Partner Session: Engaging and Enabling the Workforce of the Future <ul style="list-style-type: none"> How do we better engage and manage resources Manage employees goals through a complete HR Business process How to manage outcomes which the employees wants v's the business How do we enable them with collaboration and information when they need it Marie Phillips , Industry and Strategy Director, Public Sector – APAC, Infor		
10:20am	Networking Break	12:30pm	Lunch

1:10pm	<p>Panel Discussion: How to achieve council-wide transformation</p> <ul style="list-style-type: none"> • How to create an effective transformation roadmap and business case • Getting senior executive level sponsorship • Upskilling existing staff and attracting new skills • Overcoming limited technical capability and infrastructure • How to do all of this with shrinking budgets <p>Panellists: Stephen Fernando, Chief Financial Officer, Whitsunday Regional Council Bernard Smith, Chief Executive Officer, Gympie Regional Council David Lewis, Executive Manager Corporate and Community Services, Lockyer Valley Regional Council Anthony Archie, Manager Development & Governance, Mareeba Shire Council Sharon Ibardolaza, Chief Executive Officer, Mount Isa City Council</p>
1:50pm	Short Break

2:00pm	<p>KPMG Workshop: Bringing it all together</p> <p>Over the course of the interactive two hour workshop, senior members of KPMG's local government team will share with attendees some of the key steps and learnings involved in designing, planning and standing up a transformation program of work in local government.</p> <p>We will explore three separate topics, where attendees will have the opportunity to discuss and share some of the key activities required to transform local government organisations. Attendees will have the opportunity to participate, share ideas and ask questions relating to their specific journey.</p> <p>We will focus on the following topics:</p> <p>Strategy & Design</p> <ul style="list-style-type: none"> • Evolving Council's integrated Strategic Planning Framework • Reviewing Council's Program and Project Portfolio • Developing Customer and IT Strategie <p>Transformation Program Plan & Business Case</p> <ul style="list-style-type: none"> • Performing detailed financial benefits and costs analysis • Outlining and communicating the case for change • Developing a program delivery roadmap, resource model and governance structure <p>Program Mobilisation & Implementation</p> <ul style="list-style-type: none"> • Detailed resource planning & mobilisation • Planning for the procurement of IT systems • Undertaking key change management activities
4:00pm	Event Close

