

PERTH AGENDA | THURSDAY 23 MAY



8:30am	Registration
9:00am	<p>Welcome and Opening Remarks - Public Sector Network and KPMG Toni Jones, Partner KPMG Enterprise National Sector Lead, Local Government</p>
9:20am	<p>Government Keynote: Achieving a digital, sustainable and interconnected council</p> <ul style="list-style-type: none"> Undergoing back and front office transformation to create a truly interconnected council Changing the operating model to be based around digital transformation Identifying how to best achieve a whole business transformation Overcoming financial constraints by doing more with less <p>Gary Tuffin, Chief Executive Officer, Town of East Fremantle</p>
9:40am	<p>Government Keynote: The workforce of tomorrow - upskilling, automation and social values</p> <ul style="list-style-type: none"> Catering for changing and agile roles within existing workplace requirements and structures Exploring different recruitment mechanisms to attract different skills and backgrounds Upskilling staff on new automated processes and systems to complement new technology and existing skills Creating a culture fostering change, innovation and teamwork <p>Virginia Miltrup, Manager Strategy, People and Performance, City Of Kalamunda</p>
10:00am	<p>Gold Partner Session: Engaging and Enabling the Workforce of the Future</p> <ul style="list-style-type: none"> How do we better engage and manage resources Manage employees goals through a complete HR Business process How to manage outcomes which the employees wants v's the busines How do we enable them with collaboration and information when they need it <p>Jo Hutchinson, Senior Solution Consultant and Architect, Infor</p>
10:20am	Networking Break

10:50am	<p>Government Keynote: Embarking on a whole of business digital transformation</p> <ul style="list-style-type: none"> Ensuring transformation includes technical improvements at the backend as well as front end Assessing available solutions and picking the best option for your customers and staffs needs Embedding new technology such as cloud and AI to improve service and backend efficiency Facilitating a transformation and change journey that involves staff <p>Melanie Ponnan, Manager Information Technology, Shire of Mundaring</p>
11:15am	<p>Government Keynote: Streamlining processes to translate the transformation map into a real journey</p> <ul style="list-style-type: none"> Automating processes in the front and back office Keeping the customer at the centre of everything we do Leveraging advanced data analytics to deliver more intuitive services and create smarter communities Implementing a continuous improvement framework <p>Andrew Sharpe, Chief Executive Officer, City of Albany</p>
11:35am	Gold Partner Session: Transforming local government services
12:00pm	Lunch

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1:00pm	<p>Panel Discussion: How to achieve council-wide transformation</p> <ul style="list-style-type: none">• How to create an effective transformation roadmap and business case• Getting senior executive level sponsorship• Upskilling existing staff and attracting new skills• Overcoming limited technical capability and infrastructure• How to do all of this with shrinking budgets <p>Panellists: Garry Adams, Director Community and Commercial, City of Canning Carissa Bywater, Director of Finance and Corporate Services, City of Bayswater Noelene Jennings, Director Corporate Strategy and Performance, City of Wanneroo Nathan Cain, Chief Financial Officer, Town of Victoria Park</p>		<p>KPMG Workshop: Bringing it all together</p> <p>Over the course of the interactive two hour workshop, senior members of KPMG's local government team will share with attendees some of the key steps and learnings involved in designing, planning and standing up a transformation program of work in local government.</p> <p>We will explore three separate topics, where attendees will have the opportunity to discuss and share some of the key activities required to transform local government organisations. Attendees will have the opportunity to participate, share ideas and ask questions relating to their specific journey.</p> <p>We will focus on the following topics:</p> <p>Strategy & Design</p> <ul style="list-style-type: none">• Evolving Council's integrated Strategic Planning Framework• Reviewing Council's Program and Project Portfolio• Developing Customer and IT Strategie <p>Transformation Program Plan & Business Case</p> <ul style="list-style-type: none">• Performing detailed financial benefits and costs analysis• Outlining and communicating the case for change• Developing a program delivery roadmap, resource model and governance structure <p>Program Mobilisation & Implementation</p> <ul style="list-style-type: none">• Detailed resource planning & mobilisation• Planning for the procurement of IT systems• Undertaking key change management activities
1:45pm	Short Break		
		2:00pm	
		4:00pm	Event Close