

8:30am	Registration		
9:00am	Welcome and Opening Remarks - Public Sector Network and KPMG Toni Jones , Partner, KPMG Enterprise National Sector Lead, Local Government		
9:20am	Government Keynote: Achieving a digital, sustainable and interconnected council <ul style="list-style-type: none"> Undergoing back and front office transformation to create a truly interconnected council Changing the operating model to be based around digital transformation Identifying how to best achieve a whole business transformation Overcoming financial constraints by doing more with less Morven Cameron , Chief Executive Officer, Lake Macquarie City Council	10:50am	Government Keynote: Embarking on a whole of business digital transformation <ul style="list-style-type: none"> Ensuring transformation includes technical improvements at the backend as well as front end Assessing available solutions and picking the best option for your customers and staffs needs Embedding new technology such as cloud and AI to improve service and backend efficiency Facilitating a transformation and change journey that involves staff Peter Auhl , Chief Information Officer, Central Coast Council
9:40am	Government Keynote: The workforce of tomorrow - upskilling, automation and social values <ul style="list-style-type: none"> Catering for changing and agile roles within existing workplace requirements and structures Exploring different recruitment mechanisms to attract different skills and backgrounds Upskilling staff on new automated processes and systems to complement new technology and existing skills Creating a culture fostering change, innovation and teamwork Anna Rizos , Manager Customer Experience, Liverpool City Council	11:10am	Gold Partner Session: Transforming Local Government Services with Integration Linda Ulrich , Regional Director, Partner & Alliance - APJ, Dell Boomi
10:00am	Gold Partner Session: Engaging and Enabling the Workforce of the Future <ul style="list-style-type: none"> How do we better engage and manage resources Manage employees goals through a complete HR Business process How to manage outcomes which the employees wants v's the business How do we enable them with collaboration and information when they need it Marie Phillips , Industry and Strategy Director, Public Sector - APAC, Infor	11:30am	Interactive Think Tank Sessions The think tank sessions are a great opportunity for attendees to have a more in-depth discussion with their peers about a topic of their choice from the below three options. The sessions are facilitated by a PSN partner and will include a structured discussion to stimulate cross-fertilisation of ideas and to allow for participants to problem-solve approaches to shared challenges. Participating in the think tank sessions is a great way to understand what your peers are doing in similar situations, how they are tracking on their journey and what has worked and hasn't worked. <ul style="list-style-type: none"> THINK TANK 1: Offering a better citizen service experience with a single view. How you can do more with less Facilitated by Joe Dantas, Sales Director - Public Sector, Pitney Bowes THINK TANK 2: Is Industrial IoT ready for the mainstream, and can we make the hype real and deliver value for government, operators and citizens? Facilitated by Simon Bryant - Head of Digital Innovation Australasia, Orange THINK TANK 3: Evolved operations for the 'new' digital local council Facilitated by Michael Cornock, Director NSW/QLD, Automation Anywhere
10:20am	Networking Break		
		12:30pm	Lunch

<p>1:10pm</p>	<p>Panel Discussion: How to achieve council-wide transformation</p> <ul style="list-style-type: none"> • How to create an effective transformation roadmap and business case • Getting senior executive level sponsorship • Upskilling existing staff and attracting new skills • Overcoming limited technical capability and infrastructure • How to do all of this with shrinking budgets <p>Panellists: Michael Mamo, Director City Performance, Bayside Council Debra Just, General Manager, Willoughby City Council Nathan Rogers, Chief Information Officer, Northern Beaches Council Angus Witherby, Director Planning and Development, Moree Plains Shire Council</p>		<p>KPMG Workshop: Bringing it all together</p> <p>Over the course of the interactive two hour workshop, senior members of KPMG's local government team will share with attendees some of the key steps and learnings involved in designing, planning and standing up a transformation program of work in local government.</p> <p>We will explore three separate topics, where attendees will have the opportunity to discuss and share some of the key activities required to transform local government organisations. Attendees will have the opportunity to participate, share ideas and ask questions relating to their specific journey.</p> <p>The sessions have been divided into:</p>
<p>1:50pm</p>	<p>Short Break</p>	<p>2:00pm</p>	<p>Strategy & Design</p> <ul style="list-style-type: none"> • Evolving Council's integrated Strategic Planning Framework • Reviewing Council's Program and Project Portfolio • Developing Customer and IT Strategie
			<p>Transformation Program Plan & Business Case</p> <ul style="list-style-type: none"> • Performing detailed financial benefits and costs analysis • Outlining and communicating the case for change • Developing a program delivery roadmap, resource model and governance structure <p>Program Mobilisation & Implementation</p> <ul style="list-style-type: none"> • Detailed resource planning & mobilisation • Planning for the procurement of IT systems • Undertaking key change management activities
		<p>4:00pm</p>	<p>Event Close</p>