

WELLINGTON AGENDA | TUESDAY 21 MAY



8:30am	Registration		
9:00am	Welcome and Opening Remarks - Public Sector Network and KPMG Justin Harness , Management Consulting, Director, KPMG		
9:20am	Government Keynote: Achieving a digital, sustainable and interconnected council <ul style="list-style-type: none"> Undergoing back and front office transformation to create a truly interconnected council Changing the operating model to be based around digital transformation Identifying how to best achieve a whole business transformation Overcoming financial constraints by doing more with less Heather Shotter , Chief Executive Officer, Palmerston North City Council	10:50am	Government Keynote: Embarking on a whole of business digital transformation <ul style="list-style-type: none"> Ensuring transformation includes technical improvements at the backend as well as front end Assessing available solutions and picking the best option for your customers and staffs needs Embedding new technology such as cloud and AI to improve service and backend efficiency Facilitating a transformation and change journey that involves staff Jolanda Simon , Chief Information Officer, Waimakariri District Council
9:40am	Government Keynote: The workforce of tomorrow - upskilling, automation and social values <ul style="list-style-type: none"> Catering for changing and agile roles within existing workplace requirements and structures Exploring different recruitment mechanisms to attract different skills and backgrounds Upskilling staff on new automated processes and systems to complement new technology and existing skills Creating a culture fostering change, innovation and teamwork Susan Jones , Human Resources and Administration Manager, Gore District Council	11:10am	Government Keynote: Streamlining processes to translate the transformation map into a real journey <ul style="list-style-type: none"> Automating processes in the front and back office Keeping the customer at the centre of everything we do Leveraging advanced data analytics to deliver more intuitive services and create smarter communities Implementing a continuous improvement framework Brendan Anstiss , General Manager Strategy and Transformation, Christchurch City Council
10:00am	Gold Partner Session: Engaging and Enabling the Workforce of the Future <ul style="list-style-type: none"> How do we better engage and manage resources Manage employees goals through a complete HR Business process How to manage outcomes which the employees wants v's the business How do we enable them with collaboration and information when they need it Jo Hutchinson , Senior Solution Consultant and Architect, Infor	11:30am	Gold Partner Session: Instant Intelligent Insights Driving Value for Infrastructure Development Industrial IoT is now ready to deliver hitherto unrecovered value. Leveraging proven and mature technologies being implemented in transformational projects around the world, significant value for Australian government, operators and citizens can be achieved with Industrial IoT. As is demonstrated by the implementation of an Industrial IoT Platform and associated Innovation Lab, with the potential of driving step change transformation achieving productivity gains in infrastructure development across the state of Victoria Simon Bryant , Head of Digital Innovation Australasia, Orange
10:20am	Networking Break		

<p>11:50am</p>	<p>Interactive Think Tank Sessions</p> <p>The think tank sessions are a great opportunity for attendees to have a more in-depth discussion with their peers about a topic of their choice from the below three options. The sessions are facilitated by a PSN partner and will include a structured discussion to stimulate cross-fertilisation of ideas and to allow for participants to problem-solve approaches to shared challenges. Participating in the think tank sessions is a great way to understand what your peers are doing in similar situations, how they are tracking on their journey and what has worked and hasn't worked.</p> <ul style="list-style-type: none"> • THINK TANK 1: Is Industrial IoT ready for the mainstream, and can we make the hype real and deliver value for government, operators and citizens? Facilitated by Simon Bryant – Head of Digital Innovation Australasia, Orange • THINK TANK 2: Enhancing citizen engagement with transformation cloud and collaboration services Facilitated by Rob Schroder, Principal Consultant, Government and Doug Johnstone, Principal Consultant, Go to Market Fronde Systems Group and Andrew Collins - Partner Development Manager, Google 	<p>2:15pm</p>	<p>KPMG Presentations: Bringing it all together</p> <p>Over the course of the interactive two hour presentations, senior members of KPMG's local government team will share with attendees some of the key steps and learnings involved in designing, planning and standing up a transformation program of work in local government.</p> <p>We will explore three separate topics, where attendees will have the opportunity to discuss and share some of the key activities required to transform local government organisations. Attendees will have the opportunity to participate, share ideas and ask questions relating to their specific journey.</p> <p>The sessions have been divided into:</p> <ul style="list-style-type: none"> • Customer Experience in Local Government • Transformation • Alternative Financing
<p>12:50pm</p>	<p>Lunch</p>	<p>4:15pm</p>	<p>Event Close</p>
<p>1:20pm</p>	<p>Panel Discussion: How to achieve council-wide transformation</p> <ul style="list-style-type: none"> • How to create an effective transformation roadmap and business case • Getting senior executive level sponsorship • Upskilling existing staff and attracting new skills • Overcoming limited technical capability and infrastructure • How to do all of this with shrinking budgets <p>Panellists: Nedine Thatcher Swann, Chief Executive Officer, Gisborne District Council Neville Williams, Director Community and Services, Waikato Regional Council Bede Carran, Chief Executive Officer, Timaru District Council</p>		
<p>2:00pm</p>	<p>Short Break</p>		